



# General FAQs

- **When is the Gift of Life Walk & Run?**  
Saturday, August 17, 2024
- **Where is it taking place?**  
Blossom Music Center (1145 W Steels Corners Rd, Cuyahoga Falls, OH)
- **What time is the GOLWR?**  
It's a morning event that typically ends before lunch. We will post a schedule on the event website as we get closer to the date.
- **How do I fundraise?**  
People can donate online directly to your fundraising page (created when you register). They can also mail checks or cash to Lifebanc's PO Box. Unlike some fundraising events, your supporters do not pledge an amount per mile. Instead, they make a flat/one-time gift. Back in the **FAQ & Resources** section of the [GOLWR website](#), click on "How to donate to an individual or a team" for more specific instructions.
- **I meant to register but only donated money. Can that be credited towards a registration for me?**  
Sure! Email [events@lifebanc.org](mailto:events@lifebanc.org), and we'll get back to you as soon as possible.
- **I meant to donate but accidentally registered. Can I cancel my registration?**  
Absolutely! Email [events@lifebanc.org](mailto:events@lifebanc.org), and we'll get back to you as soon as possible.
- **How do I get my GOLWR t-shirt(s)?**  
Packet pick-up (*which includes t-shirts*) will take place on Thursday, August 15<sup>th</sup> (4pm-7pm), and Friday August 16<sup>th</sup> (7am-10am). Note: We are no longer offering a shirt-shipping service.
- **How do I purchase a Legacy Garden sign?**  
Go to the [GOLWR website](#) and scroll to the section titled "The 2023 Legacy Garden." Information about this year's Garden, as well as the link to purchase a sign, can be found there.
- **How do I link my GOLWR fundraising page to my Facebook page?**  
Follow these step-by-step [instructions](#).
- **I can't log in to my GOLWR page from last year. How can I fix this?**  
Follow the directions to reset your password by clicking on "Forgot Password."
- **What is the fundraising deadline?**  
Fundraising closes at 11:59pm on September 6, 2024. Any donations to be counted towards a fundraising goal must be received by Lifebanc by that time. If a donation arrives after that point, Lifebanc will accept it, but we will not include it in a team's or individual's fundraising total for ranking purposes.
- **When will donations show up on my fundraising total on my GOLWR page?**  
Online donations (including donations to your personal GOLWR Facebook fundraiser) should show almost immediately. Cash and check donations should show in 1-2 weeks.

- **I made a mistake on my registration. How can I fix this?**  
Email [events@lifebanc.org](mailto:events@lifebanc.org), and we'll get back to you as soon as possible.
- **Someone donated to the GOLWR but meant for it to go specifically toward my fundraiser. How can I fix this?**  
Easy peasy! Email [events@lifebanc.org](mailto:events@lifebanc.org), and we'll get back to you as soon as possible.
- **Is Lifebanc offering bibs this year?**  
Yes. You can get them at packet pick-up on August 15<sup>th</sup> or 16<sup>th</sup>, or day of GOLWR (August 17<sup>th</sup>).
- **What should I use to tag Lifebanc in my social media posts about the GOLWR?**  
Lifebanc is on Facebook, Twitter, Instagram, and LinkedIn, and we'd love to see you tag us and share our posts! You can always @Lifebanc, but don't forget to use the following hashtags when sharing GOLWR pictures and updates!

#GOLWR24    #LIFEBANC

- **How do I register as an organ, eye, and tissue donor?**  
It's a super easy and fast process that can be done online! Go to the [Lifebanc website](#) and click on the button labeled "REGISTER AS AN ORGAN, EYE AND TISSUE DONOR."

Have a question that wasn't answered above?  
Email us at [events@lifebanc.org](mailto:events@lifebanc.org) and we'll respond promptly!