

As a donor family member it is your personal choice to write or not write to the recipient(s). In order to make this decision, it may be helpful for you to know that recipients consistently express their appreciation for the correspondences received from the family of their donor.

Lifebanc.org



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Corresponding with Recipients



La'Tanya Foster,
Kidney Recipient

Lifebanc





Rev. David Cobb,
Kidney Recipient

Suggestions for Your Letter:

- Share general information about yourself or your loved one including family, occupation, interests, special memories, or about your life since the loss of your loved one.
- Talk about how donation has impacted you.
- Express your support for the recipient's recovery.

When preparing to write recipients, be aware of the following:

- Please do not reveal any identifying information. Correspondences are anonymous and confidential.
- Please do not include last names, street addresses, cities, e-mail addresses, phone numbers, hospital or physician names, or photos.
- The religious beliefs of your recipient are unknown so this should be considered if you are including religious comments.
- There is no time frame for corresponding.
- If you are not comfortable writing a letter or note, a card is also an option.
- You are welcome to initiate correspondence.

Doug Welch with wife Kim,
a Heart Recipient



Sending Your Card or Letter

- If your correspondence has an accompanying envelope, please leave it unsealed so the correspondence can be reviewed for confidentiality. Please include a separate sheet of paper with your name, and name and date of death of your loved one.
- If you are sending letters for more than one recipient, and the letters are different, please mark which letter is for which recipient. You may also send one letter to be copied for multiple recipients.
- Send your correspondence to the Bereavement Coordinator at Lifebanc. The recipient will be notified that a correspondence is available for them. If the recipient chooses to respond, the above process is reversed. Please know that if you do not hear from a recipient, it does not mean your loved one's gift is unappreciated.
- Donor families and recipients are asked to be respectful of each others' privacy. Please know that seeking out and contacting individuals using the internet or other means may not be a welcome form of contact.

On occasion, donor families and recipients ask to exchange identifying information. Such a request can be made in your letter to the recipient. When this is mutual, these requests can often be honored, although it is not always possible. If we can provide any additional information about contacting recipients, please contact the Bereavement Coordinator at Lifebanc.